



## **Lunch & A Show Party Package**

Child 3-12 - \$44.50 each

### **Show Package**

A 50 minute show, suitable for all ages  
Free all day access to the Urban Playground  
VIP behind the scenes tour  
Photo session with some of the cast

### **Lunch**

The restaurant at Whoa! Studios – The Grounds, by Ben Bayly, produces wholesome, healthy and fresh food daily, we want your birthday memories to include healthy entertainment, play and food experiences.

We have a set menu for children's birthday parties. Our restaurant is extremely busy during peak times and by offering the best value food packages from the menu will ensure your experience will be fitting for your special day.

### **Kids Menu**

#### **food**

Kids beef burger & kumara chips

or

Bolognese w handcrafted pasta

#### **drink**

Strawberry milkshake

or

cold pressed strawberry & watermelon juice

#### **sweet**

The Grounds kids hand crafted ice-cream 8 varieties

### Adults

May purchase from The Grounds menu on the day for an additional cost

### Cakes

Handmade Ice Cream Cake by our Chefs

\$60 for 6-8

\$90 for 9-12

or bring your own cake – a \$20 cakeage fee will apply

### Birthday Booking Process

Once you have read our birthday package offering and you have the likely number of adults and children you wish to book please confirm your preferred day so we can check for availability for your group.

We will confirm availability and the associated costs. Your booking will be held for 48 hours which will give you time to confirm.

Payment for the show tickets will be taken as a **non-refundable deposit** in order to secure your booking.

## Whoa! Studios Lunch & A Show Party Package Running From 1<sup>st</sup> April 2017

### Frequently Asked Questions

1. **Why is there a set menu?** We use a set menu for kids to ensure everyone can eat at the same time and the kitchen can deliver during a very busy lunch service. Our birthday packages are an awesome family experience with great quality entertainment, play and food. With the number of adults being significantly smaller than the number of children attending a party, we like to give the accompanying adults a bit more flexibility with their dining options.
2. **Can we just book a table and order from the menu?** No, our Party Packages take place at peak times and our chefs need to plan for set menus for party groups. Wait times for casual diners can reach up to an hour.
3. **How many people can attend a Whoa! Studios party?** We can cater for up to 48 guests for a birthday party. Usual group sizes are 8-12.
4. **What is the minimum number of people for a kid's party?** A minimum of 8 is required for the Lunch & A Show Party Package.
5. **How long are Whoa! Studios parties?** Our shows vary in duration from 25 mins to 50 mins - please check show duration when booking. The dining area used for the Lunch & A Show Party Package is available for up to 1.5 hours. Playground wristbands are valid for the entire day.
6. **Are we limited to specific times for parties?** Yes, the shows run at set times as do the booking times for party tables and the set menus prepared by our chefs. Please book in advance to secure your preferred times.
7. **Do adults have to pay?** Yes.
8. **Can I pay on the day?** Party packages must be paid in full one week prior to the party but if adults choose to dine on the day this part of the bill will be settled on the day at The Grounds.
9. **Do I need to provide a guest list?** No, but we do require confirmed numbers to confirm the booking.
10. **Can extra guests come on the day?** Possibly, we will try to accommodate them on a best effort basis, subject to availability and additional charges.
11. **What time should we arrive?** It is recommended that guests arrive at the Box Office no later than 30 minutes prior to the show.
12. **When do we sit down to eat?** This will depend on your birthday itinerary. It could be before or after your show. This will be confirmed during the booking process.
13. **Do adults eat at the same time as the kids?** Yes.
14. **Can you cater to allergies and other dietary requirements?** Yes, please be sure to specify when booking.
15. **What are the opening hours?** Birthday packages include all day play wristbands for the Urban Playground, which opens at 9am. You may come as early as you wish to play in the park, regardless of your show and lunch time.

16. Can we bring personal food? No, external food is not permitted at Whoa! Studios. We do, however, allow cake (see below) and baby food.
17. Do you supply cake or can we bring our own? We have a beautifully crafted Ice Cream cake available or you may bring your own cake, which will incur a \$20 cakeage fee.
18. Where do we park? You may park in our parking lot, or on Smythe Road. On the weekends, you may also park in the Auckland City Council carpark on Smythe Road.
19. What happens if we are running late on the day? Please plan to arrive early as access to the show after start time cannot be guaranteed. No refunds are given.
20. If all my guests don't arrive at the same time for the show can we leave the tickets at the box office? Yes. Box Office staff will then let them in when they arrive provided they are not late.
21. Do you have lockers onsite? No.
22. Can we bring decorations and noisy party novelties? No, the birthday area is communal and the sound of happy children is the best sound to share.
23. Is there a cancellation fee? Yes, cancellations up to 7 days are possible, the deposit fee will not be refunded. For cancellations less than 7 days prior the full fee is non-refundable.
24. What if the weather is wet? Our theatre and backstage areas are fully sheltered from the weather as are our birthday tables so you will have a wonderful experience regardless of the weather. There is a measure of shelter over the Whoa! Web but this attraction will be closed in heavy rain.
25. If it is wet do we get any refund? No, the Urban Playground is provided for free to patrons of the studio so there is no refund.